

Updated 3.7.20

Hi lovely people,

Things are finally starting to ease, slowly and with restrictions. So we just wanted to let you what the current regulations in are in regards to weddings. We still cannot host school camps, but we can host groups. Please know we are updating this document regularly.

At this time we are constantly monitoring and adhering to government advice regarding what we need to do to ensure the safety of our guests, our staff, and all our gorgeous couples and their guests. The recommendations for travel and social interaction are changing regularly.

Our international borders are closed and the border between NSW and QLD open on the 10th July, Yippee! Airlines are going to start increasing domestic flights. Our business has been significantly impacted as of 23.3.20. We have key staff back on job keeper, which we & our staff are very grateful for.

Below are answers to FAQ's: And if we haven't answered your question, please email or call us and we will be able to assist:

Can I still have my wedding at Midginbil Eco Resort?

As of 1.7.20 we can now have weddings with no limit of guests, but the 1 person every 4 square meter rule must be adhered to for social distance, in addition to the couple, Midginbil staff and any vendors assisting with the wedding, including the celebrant, photographer, videographer etc. We have plenty of space, in a beautiful rainforest landscape with lots of fresh, clean air!

Our government and health departments have given us great advice on how to prevent the spread of the virus, which everyone is aware of at the moment:

- Social distancing is adhered to – 1.5mtrs away from others
- New ways to greet each other – elbow bumping and ankle tapping, no hand shaking or kissing or hugging, unless from the same household
- Practice good hygiene – we have just purchased natural, Australian, germ killing handwash and all proceeds go to the “Light of Hope” charity in Africa, for all our accommodation. Hand towel and hand soap are supplied in the communal amenities, along with hand washing signs. Best

practice is to wash your hands before and after you eat, 20 seconds is the recommended time to wash. We also have provided hand sanitiser at the entrance to the lodge and various other accessible locations for use by patrons & staff.

- Strict cleaning and sanitising of hard surfaces will be adhered to before & after meals, and between guests at tables for the supplementary meals in the dining room of the lodge. We will adhere to the NSW government regulations of 1 person/4 sqmtrs
- Staff will wear disposable gloves at all times in the kitchen, and changed as often as required (not great for our planet, but is necessary for the health of our amazing patrons) Staff will wash hands regularly in the allocated hand washing sink in our commercial kitchen.
- Cleaning staff will wear gloves at all times while cleaning and change as required and also from room to room. Again, sanitising rooms with cleaning and a leave on sanitiser
- If any of our staff show symptoms of illness, they will be asked to stay home and not come to work. Wedding couples & guests are requested to do the same. All will be requested to get tested and stay at home until they get their results.
- We will do our utmost to keep everything clean and sanitised according to government guidelines. Our dishes are washed in hot, soapy water and then go through a high temperature commercial rinser.
- How to Handwash and how to reduce the spread of COVID-19 signs have been placed in our kitchen, amenity and common areas
- Signs regarding social distancing are also located in common areas around the resort
- We are changing our supplementary meals from buffet style to table service and/or serverly depending on the wedding requirements. Our lovely staff will be serving your food with disposable gloves to avoid people touching the utensils and food and adhere to social distancing
- We have a COVID-19 Safety Plan in place according to the NSW Government and have registered as a COVID safe business.

What if I need to postpone?

If you having a wedding coming up, we have relaxed our minimum numbers due to travel restrictions and guests not being able to travel. We will not charge any cancellation fees and you can postpone your stay with a full credit of your deposit that you can use within 12-18 months. Of course being a wedding venue, we do have limited dates available, but you could always change your wedding to a mid-week event, which we have more availability for dates in that case.

What are we doing about keeping things sanitised?

We have a great cleaning team that are always making sure that our facilities are clean – but now we're implementing extra measures that include:

- Additional disinfecting of door handles, light switches and surfaces in our accommodation and common areas, and a leave on sanitiser after each sitting of meals.
- Increasing the frequency that we disinfect surfaces in our communal areas, including our bathrooms and kitchen, according to government guidelines

Are School Camps available yet?

School Camps currently have no indications of returning until term 4, but we wait in anticipation to have kids back at the resort and enjoying the outdoors and connecting with nature and hearing their laughter and fun! Outdoors NSW is working with the state government on returning to school camps, but term 3 is looking rather uncertain at the moment.

We are members of Outdoors NSW and the Australian Camps Association and these organisations keeps us very informed on current situations and state & federal government communication and lifting of restrictions and covid safe management plans.

In the meantime, we are working hard to ensure the resort is looking amazing and ready to open!

Much love and thoughts to you all!

Mel & Russ and the team at Midginbil Eco Resort & Midginbil School Camps xx

